

# First Aid Works®

## CIEH Level 2 Accredited Conflict Resolutions and Personal Safety

### Course Dates 2010

### South London. SE20 8BD

Month	Dates	Times
May 2010	12 <sup>th</sup>	<b>FULLY BOOKED</b>
July 2010	20 <sup>th</sup>	<b>POSTPONED</b>
September 2010	1 <sup>st</sup>	<b>POSTPONED</b>

The cost of the course is £75.00 Ex Vat per delegate.

Courses are held at our South London Training Centre

Anerley Business Centre, Anerley Road, London, SE20 8BD

Call 0845 607 6881 or Email to [info@firstaidworks.co.uk](mailto:info@firstaidworks.co.uk)

South London SE20 8BD [View Map](#)

Work-related violence is on the rise and yet employers have a duty of care to provide a safe place of work. This is not easy in environments where the potential for conflict and aggression is high. Zero tolerance initiatives and commitment to prosecution have brought improvements in organisations like the NHS, London Underground and many pubs and clubs that now work together to monitor and bar known troublemakers. Yet high staff turnover and a lack of training mean many people are still vulnerable to physical and psychological damage. The costs to businesses can be very high indeed.

**Designed for: All employees**

**Course duration: 6 hours minimum**

**Assessment method: Multiple choice questions**

**QCA Accredited: Yes**

**Level: Level 2**

**On successful completion of these courses you will be issued a certificate  
Accredited by the Chartered Institute of Environmental Health.**



Chartered  
Institute of  
Environmental  
Health



Approved by the Health & Safety Executive under the relevant First Aid at Work regulations to undertake First Aid at Work Training (HSE) – CIEH and HABC Approved Training Centre - BS EN ISO 9001:2000  
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